

REFUND POLICY

The Refund policy for all payments made using the payment gateway shall stand as under:

- Client may place a refund request with Customer support team along with the payments details like the Card / Bank Account Number, Transaction Number, etc. and confirmation from the banking partner with respect to receipt of such payment from you.
- Once your Demat account is opened any payments made thereafter on trading platform will be credited towards your account and there shall be no refunds. To withdraw any amount from such an account you may place a withdrawal request through the App or the Web.
- The fee paid for subscribing to value added services involving third parties, if any, shall be non-refundable.
- In case of a payment made through a third party/non-mapped bank account which are lying unused with Team Nubra, if any, you may request for a full refund

Note: The completion of the refund procedure is subject to agencies such as banks, payment gateways.